



33-35 Manor Road, Colchester, Essex CO3 3LX.

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PAYROLL EDITION

PAYROLL UPGRADE 2006

We have made excellent progress implementing the latest changes. All customers, who have a contract where we carry out the upgrade locally on their system, have either been visited or have arranged a convenient time and date for this to occur.

If you have not been contacted, but believe you have such a contract, please call John Stannard in the Support Department (01206 711 452) so that we can investigate accordingly.

Intex Earnie and IRIS Exchequer upgrades have now been received and distributed to postal contract customers, and site calls completed. If your upgrade has not been received, please call the Support Department to advise them of the situation.

PAYROLL END-OF-YEAR ONLINE SUBMISSIONS

Because of the time of year we thought it would be useful to include an article on filing your payroll returns over the Internet. If you have not undertaken this effective method of submitting your returns before, it should prove helpful and reassuring; On the otherhand, it is amazing how much can be forgotten in twelve months, so hopefully it will be of benefit to all payroll users.

The paper can be accessed by going to our website (www.cwise.co.uk) or by clicking ([here](#)).

PROBLEMS WITH OLDER VERSIONS OF WINDOWS

It has come to our notice that after installing the latest upgrade of Capital or Intex Earnie (which use Crystal v9.0 for the reports) customers that have Windows 95, Windows 98 or Windows ME operating systems are experiencing problems printing payslips with certain print drivers. This problem will ONLY affect those who have these operating systems, use Capital payroll or Intex Earnie and print dot matrix payslips.

Please contact Support Department for assistance if you are affected by the above issue.

HELPFUL SOURCES OF FURTHER INFORMATION

We have composed a list of contact points for further assistance or information on the payroll front. To access this list please view our website or click ([here](#)).

We are only a telephone call away. Although it is now one of our busiest periods, workwise, we will always attempt to provide a professional and friendly service; in short, use us!

STOP IT!

We hope that you find our e-mailed information sheets of direct help to you and your business. However, if you wish to remove your name from the mailing list or make changes regarding recipients, please contact John Stannard, Support Department.

Support Department

☎ 01206 711 452

☎ 01206 764 749

✉ support@cwise.co.uk

🌐 www.cwise.co.uk

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